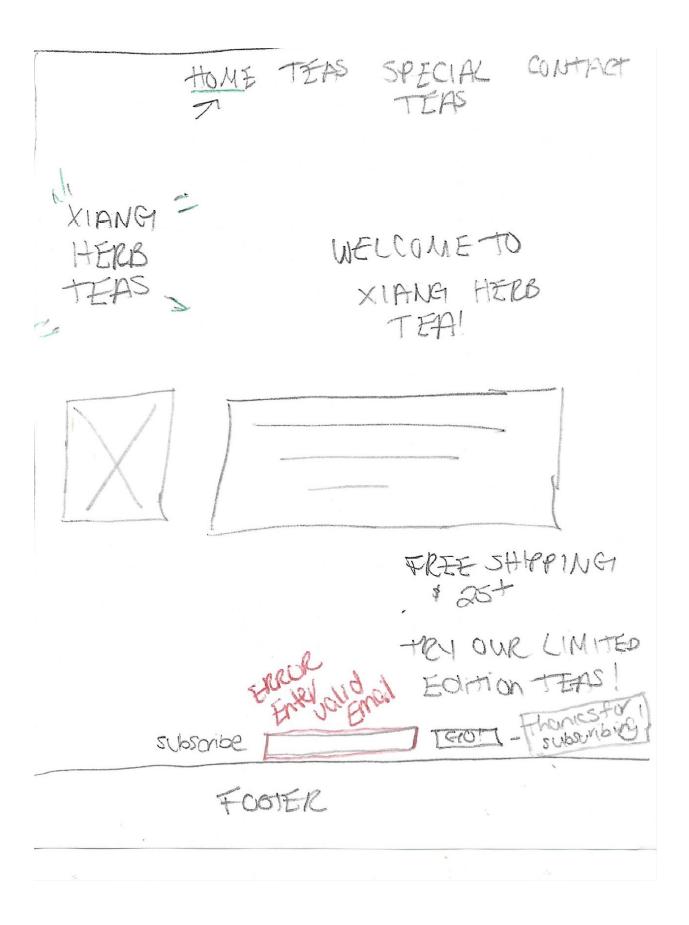
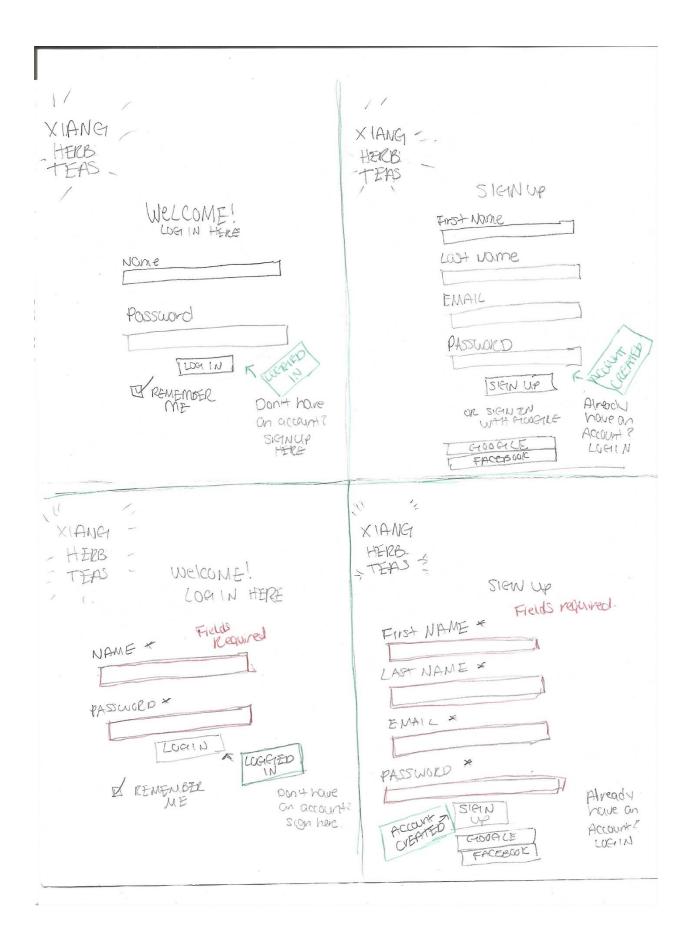
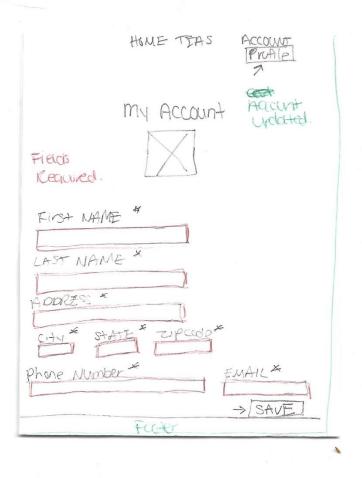
Storyboard



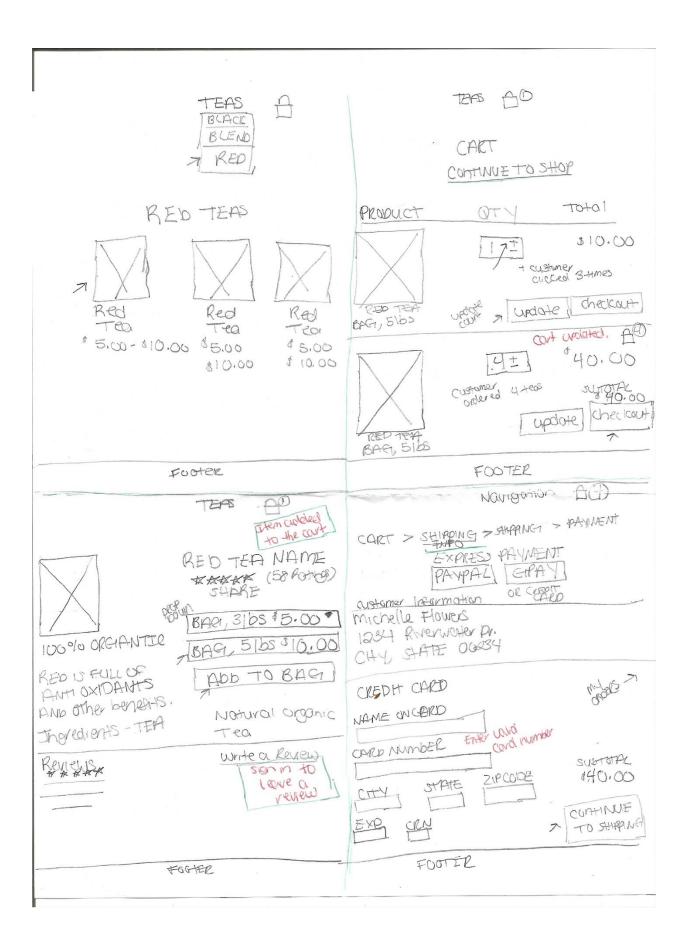
Michelle browsed the website, prior signing up.



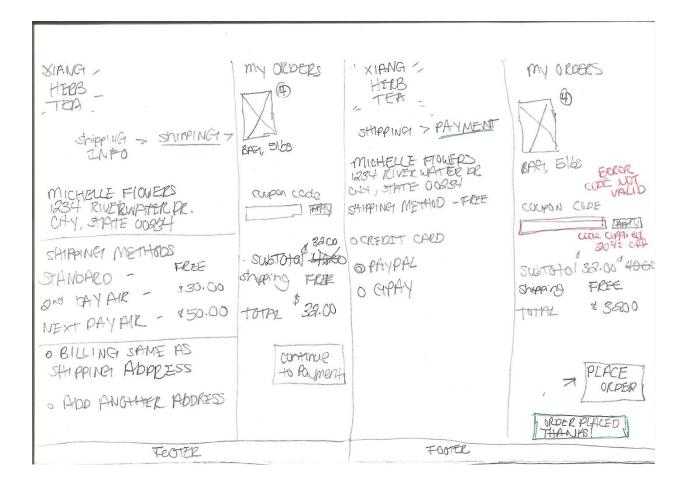
Since Michelle was a new customer, she registered for an account to Xiang Herbs Tea. Afterwards, she signed in with her newly credentials.



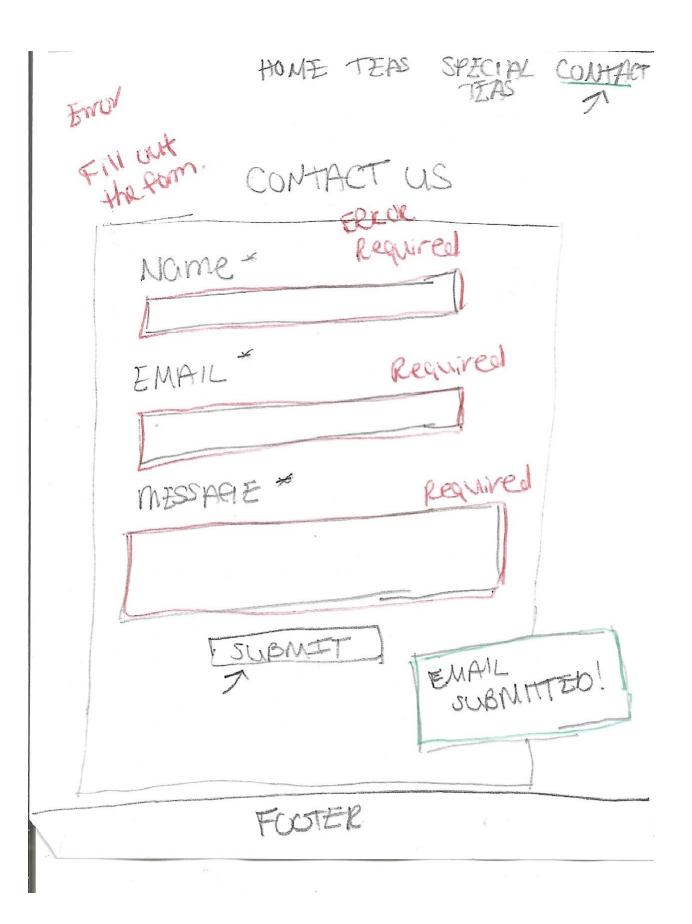
She updated her User Profile page, so it could be used in making her purchase for tea.



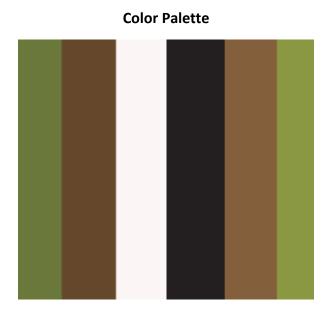
Michelle used to the 'Teas' drop-down navigation bar to use the Red Tea menu. She selected her choice of tea and viewed the summary. Here, she can see the size/price, quantity, descriptions, and reviews. She selected the 5lb bag of Red Tea for \$10.00 and placed in in the cart. Michelle decided that she wanted more tea, so she added 3 more in the cart, which brought the total to \$40.00. She viewed her shipping information and continued to shipping methods.



Shipping is free for orders over \$20, so she was able to get free shipping, even with the 20% OFF coupon code, which brought her new total to \$32.00. Michelle used her PayPal account to purchase her teas and received the confirmation. After a successful experience with her order and website, she subscribed and then signed out.



Michelle wanted to email the customer service about the possibly of one of her favorite Red Teas becoming available. All of the fields were required before submission.



Fonts: Arial, Segoe Script, and Sitka Small