

User Help Document

Introduction

Nal's Nails is a business website that aims to help clients book appointments, contact the business, and browse nail work from the business owner.

1. Book Appointment | How to Book Appointment

- From the homepage, click on “Book Now” on the navigation bar, or the “Book Appointment” button on the homepage.
- Scroll down to the booking form.
- Input your contact information relating to your name, phone number, and email address.
- Select Date and Time from the corresponding dropdown menus.
- Select a service from the dropdown menu.
- Select a service provider from the dropdown menu.
- Input any comments or notes for the service provider to see.
- Press “Book Appointment” button to book.

2. Contact Form | Contacting the Business

- Input your personal information relating to your name, phone number, and email address.
- Input your Subject Line.
- Input your message.
- Click on “Submit” button to send your message.

9. Troubleshooting and FAQs

Common Issues and Troubleshooting Tips:

- **Problem:** Unable to move into next input field in a form.
 - **Solution:** Be sure to double check that you are inputting all of the fields within the form prior to moving onto another input field.
- **Problem:** Unable to select service or provider that I want.
 - **Solution:** Refresh page and ensure that all fields prior to dropdown menus are inputted.
- **Problem:** Page not loading correctly.
 - **Solution:** Refresh your browser to reload the page. Clear your browser cache and cookies, then try accessing the web app again. If the issue persists, try accessing the web app from a different browser or device to isolate the problem.

Frequently Asked Questions (FAQs):

- **Q:** How can I look at photos of Nal's Nails' work?
 - **A:** Scroll through the homepage and the Services page.
- **Q:** What if my booking doesn't send?
 - **A:** Try refreshing your cache and refreshing the page to resend the form.

- **Q:** Can I cancel my appointment if I can't make it?
 - **A:** You may only cancel appointments 24 hours in advance. Please send a contact form to notify Nal's Nails.

Updates and Release Notes

Version 2.0 – March 2024

New Features:

- **Updated booking form view:** Updated input slots to allow for dropdown menus to show prices relating to services.
- **Testimonials:** Updated testimonials to show on homepage.

Bug Fixes:

- Fixed duplicate records for user input in database.
- Fixed error messages from booking appointment form.
- Fixed junction table inside database.

Version 1.1 – February 2024

New Features:

- **New Carousel Slideshow:** Added new slideshow carousels on homepage and Services page.
- **Spinning badge:** Added new spinning badge on Services page.

Bug Fixes:

- Fixed putting all content and backgrounds into containers, instead of just columns.
- Fixed widths and heights of page sections.
- Fixed z-index flow of upper section of homepage holding carousel.