Stakeholder Map Report

Jeffrey Brock Yeates

College of Professional Advancement, Mercer University

INFM480: Capstone for Information Technology and Informatics

Dr. Feng Liu

October 23, 2024

Shown below is the stakeholder map for my capstone for information technology and informatics, followed by a short rundown of each member presented in the map:



Interest

Keep satisfied:

- Finance team
 - They have power over the budget, however their interest in the operations of the inventory process is relatively low.
- Regulatory bodies
 - Significant impact on inventory process compliance. Compliance is relatively
 easy to maintain, thus the bodies are easy to keep satisfied.

Manage closely:

- Inventory management
 - High interest in the process, and whether it meets daily operational needs. This
 group has supreme power in developmental decision-making.
- IT/technical team
 - High technical influence. Direct interest and influence in development,
 implementation, and subsequent maintenance.
- Company leadership
 - o High decision-making power, and vested interest in project success.

Monitor:

- Suppliers
 - Indirectly impacted by process changes, but no influence over process implementation
- Vendors
 - Indirectly impacted by process changes, but no influence over process implementation
- Clients
 - Indirectly impacted by process changes, but no influence over process implementation or results

Keep informed:

- Shop staff

 High interest in a usable solution, but, comparitively less influence than other stakeholders.

- Procurement team

 Requiring constant updates on inventory, this group has high interest, but if deliverables are made, they also have low influence on decision-making.

- Operations team

 Dependent on system for effective analysis, but not the same power to drive decision-making.