Donovon Brown

INFM 498

User/Task Analysis

3/26/2020 (revised 3/29/2020)

1. Chris wants to create an account (Note: New profiles will undergo a minimum 6-hour review period before confirmation for security purposes)

2. Chris wants to login

3. Chris wants to enter his ID/Driver's License into the app for voting registration. (Backup for if camera option fails) (Note: ID confirmation will undergo a minimum 6-hour review period before confirmation for security purposes)

4. Chris wants to submit his ID/Driver's License information with email for confirmation

5. Jill wants to review ballots using the app

6. Jill wants to place her vote for John as senator for district 3. (Assuming Jill has registered and created a profile)

7. Chris just moved and wants to change his address

8. Jill wants to find help and FAQ's

9. Jill wants to send a message to the application developers

10. Jill wants to review her voting selections before submission

11. Jill wants to select Alice for Senator in district 3 instead of John before submission

12. Chris wants to logout

13. Jill can happily complete the offered survey or decline to complete the survey

14. If Jill wants to answer the Survey monkey questionnaire she can type feedback in the text box following questions or decline to type feedback

15. Chris wants to log back in and review his voting submissions