Donovon Brown

INFM 498

User/Task Analysis

3/26/2020

*Registration, verification of ID, and changes must be complete 1-week prior to use of the "Your Voice" application. Confirmation services cannot be used on the day of election. This user/task analysis is required for any and all users prior to voting on the application go-live/election date.

1. Create a profile (Note: New profiles will undergo a minimum 6-hour review period before confirmation for security purposes)

2. Login

3. Find the Scan your ID/Driver's License option (Note: ID confirmation will undergo a minimum 6-hour review period before confirmation for security purposes)

4. Find the enter your ID/Driver's License option (Backup for if camera option fails) (Note: ID confirmation will undergo a minimum 6-hour review period before confirmation for security purposes)

5. Submit your ID/Driver's License information with email

6. Find the ballot review tab

7. Find the Vote tab

8. Find the edit profile tab

9. Find the help tab

10. Find the contact us tab

11. Select the ballot review tab and review the ballot for your precinct/area

12. Select the edit profile tab and make changes to your profile (Note: Changes will undergo a minimum 6--hour review period before confirmation for security purposes)

13. Select the vote tab and enter sample selections

14. Select the help tab if help is needed, sample ballot does not match the ballot reviewed, or other issues are experienced.

15. Find the review voting selections tab

16. Submit voting selections or find the go back tab to make changes prior to submission

17. Review submission again if needed and submit

18. Fill in and submit the help form if needed

19. Access the contact us tab and fill in this form to give anonymous feedback

20. Find the logout tab and logout.

21. Access the questionnaire link provided after logout

22. Answer the Survey monkey questionnaire and submit