Donovon Brown

INFM 498

Functions Design

4/22/2020

The "Your Voice" voting application includes 6 functions and 1 primary function totaling 7.

The functions of the application are listed below and described in detail.

Vote (Primary)

Voting is the primary function and purpose of the application. This function is the first to appear on the home screen and takes voters through preparation to vote as well as the actual task. The vote function opens up to first verifying that a voter is registered and confirms this with the voter registration database. This function also opens up to the "Register" function if needed. After confirming the user as a registered voter, the option to "Cast your vote" or "View a Sample ballot," another function is introduced. After selecting the "Cast your vote" tab a reminder is given to make sure you are in a private and quiet environment. The primary purpose of the voting function is revealed after confirming this reminder allowing the user to access select districts and place their vote.

Sample Ballot

Sample Ballot is the second function introduced from the home screen. This function allows the user to view the ballot before making selections. It can also be accessed after initiating the "Vote" function above. Placing this function in two accessible areas of the application prior to voting provides education to the user about what to expect before making important selections.

Register

Register is the third function accessible from the home menu. This tab takes the user away from the "Your Voice" application to the official Vote.gov website where voter registration takes place ("Your Voice" is only a voting application and <u>not</u> a voter registration app). This offers the user the opportunity to register so they can use the "Your Voice" application to place their vote. The "Register" function can also be found by accessing the "Vote" function leading into confirmation of voter registration. If the voter is not registered this function is accessible in this portion of the app as well.

Account

The Account function of the application is the fourth accessible tab from the home menu. This function serves as a way to view/edit information from initial application sign-up. This function is one of very few that is ONLY accessible from the home menu and does not warrant being placed in multiple areas as it may confuse the user.

Contact Us

Contact Us is the fifth function located on the home menu. This function allows users to leave comments for the "Your Voice" customer service team related to any issues they may experience. The function leads to a subject and body message submission layout. After the contact is submitted a confirmation appears and the user can return to the home screen.

Help

Help is an area of the application that shows frequently asked questions. This area works in conjunction with contact us to display frequently arising issues. This helps the user to find answers they seek relating to the "Your Voice" application.

Logout

This is the final function located on the home screen and is self-explanatory. It offers the user the option of logging out securely and leaving the application.