PROJECT TIMELINE

Xenial POS Refund Redesign

INFM 480 Instructor Requirements

Phase 1: Project Kickoff (Weeks 1-2)

Understand & review INFM 480 instructor & sponsor requirements. Align on scope & deliverables.

Phase 2: User Research (Weeks 3-4)

Identify pain points with POS Cashiers & Concessions Supervisors to define redesign goals.

Phase 3: Conceptual Design (Weeks 5-6)

Develop mockups & wireframes for the new refund interface with the Product & IT Team.

Phase 4: Development & Testing (Weeks 7-9)

Collaborate with Developers & IT to build, test, and integrate the refund functionality.

Phase 5: Audit & Validation (Weeks 10-11)

Engage Finance & Accounting to test accurate reconciliation & verify refund transaction flow.

Phase 6: Final Submission (Weeks 12-14)

Receive final sign-off from INFM 480 Instructor / Sponsor & deploy to users.

