

Ford, Darien

VGG User Task List

## **Veteran Golf Gang User Task List**

### **User Role 1: New Veteran User**

#### **Task 1: Create an account**

##### **Motivation:**

The user wants access to the Veteran Golf Gang platform and its features.

##### **Steps:**

1. Open the application
2. Select sign up
3. Choose Google sign-up or another registration option
4. Complete account verification
5. Confirm successful account creation

#### **Task 2: Select branch of service**

##### **Motivation:**

The user wants the app experience personalized to military background and community.

##### **Steps:**

1. Open branch selection screen
2. Choose branch of service
3. Confirm selection
4. Continue to profile setup

#### **Task 3: Complete profile setup**

##### **Motivation:**

The user wants to build a usable profile so the system can recommend groups, events, and clubs.

##### **Steps:**

1. Enter year joined
2. Select military status
3. Select rank
4. Optionally enter local golf club
5. Save profile information

#### **Task 4: Find a local group**

##### **Motivation:**

The user wants to connect with nearby veterans who share an interest in golf.

##### **Steps:**

1. Open home screen
2. Select “Find a Local Group”
3. Browse or filter group results
4. Select a group
5. View details or request to join

#### **Task 5: Browse events**

##### **Motivation:**

The user wants to find golf activities that match schedule, skill level, and location.

##### **Steps:**

1. Open events section
2. Browse upcoming events
3. Apply filters if needed
4. Select an event
5. View event details

#### **Task 6: Join an event**

##### **Motivation:**

The user wants to participate in a golf outing, clinic, or tournament.

##### **Steps:**

1. Open event details
2. Review date, time, and location
3. Select join event
4. Confirm participation
5. View joined event in My Events

#### **Task 7: View my events**

##### **Motivation:**

The user wants to keep track of scheduled golf activities.

##### **Steps:**

1. Open My Events
2. Review joined events
3. Check event dates and locations
4. Open an event for details if needed

**Task 8: View local golf club information****Motivation:**

The user wants details about a nearby golf course or preferred local club.

**Steps:**

1. Open “My Local Golf Club”
2. Review course details
3. View club amenities, contact info, and event listings
4. Decide whether to attend or learn more

**Task 9: Access resources****Motivation:**

The user wants support information and beginner-friendly guidance.

**Steps:**

1. Open Resources
2. Browse available resource categories
3. Select a topic
4. Read or save helpful information

**Task 10: Manage profile****Motivation:**

The user wants profile details to remain accurate and current.

**Steps:**

1. Open Profile
2. Review current profile information
3. Select edit profile
4. Update details
5. Save changes

## **User Role 2: Returning Veteran User**

### **Task 11: Log in**

#### **Motivation:**

The user wants to access their account and continue using the platform.

#### **Steps:**

1. Open application
2. Select log in
3. Enter account credentials
4. Authenticate successfully
5. Access home screen

### **Task 12: Review dashboard / home screen**

#### **Motivation:**

The user wants a quick overview of main actions and upcoming activity.

#### **Steps:**

1. Log in
2. Review welcome area
3. Select from main actions such as groups, events, or golf club
4. Continue to desired section

### **Task 13: Create a women-only group**

#### **Motivation:**

The user wants to build a safe, comfortable environment with other women veterans.

#### **Steps:**

1. Open Groups
2. Select Create Group
3. Enter group name and description
4. Select group type as "Women Veterans Only"
5. Enable approval required for joining
6. Create group

### **Task 14: Manage group membership**

#### **Motivation:**

The user wants to ensure only eligible women veterans join the group.

#### **Steps:**

1. Open created group
2. View pending join requests
3. Review user profiles
4. Approve or deny requests
5. Monitor group members

**Task 15: Find women-only golf games****Motivation:**

The user wants to participate in events that match her comfort level.

**Steps:**

1. Open Events
2. Apply filter for “Women Only”
3. Browse filtered events
4. Select an event
5. View event details

**Task 16: Join a women-only event****Motivation:**

The user wants to engage in a safe and inclusive golf activity.

**Steps:**

1. Open selected event
2. Confirm women-only restriction
3. Select Join Event
4. Confirm participation
5. View event in My Events

**Task 17: Customize event filters****Motivation:**

The user wants to avoid uncomfortable or mismatched environments.

**Steps:**

1. Open Events
2. Apply filters such as women-only, skill level, and distance
3. Save preferences
4. Review updated event results

**Task 18: Create a women-only golf event****Motivation:**

The user wants to organize events specifically for women veterans.

**Steps:**

1. Open Events
2. Select Create Event
3. Enter event details
4. Set event type to “Women Only”
5. Define skill level and participant limit
6. Publish event

### **User Role 3: Returning Veteran User**

#### **Task 19: Log in**

##### **Motivation:**

The user wants to access their existing account.

##### **Steps:**

1. Open application
2. Select Log In
3. Enter credentials
4. Authenticate successfully
5. Access home screen

#### **Task 20: Review dashboard / home screen**

##### **Motivation:**

The user wants a quick overview of main actions and upcoming activity.

##### **Steps:**

1. Log in
2. Review welcome area
3. Select from main actions such as groups, events, or golf club
4. Continue to desired section

#### **Task 21: Filter events by branch and experience level**

##### **Motivation:**

The user wants to find events that match their military background and skill level.

##### **Steps:**

1. Open Events
2. Apply branch filter such as Army, Air Force, etc.
3. Apply skill level filter such as beginner, intermediate, advanced
4. Review filtered results
5. Select an event

#### **Task 22: Find advanced or competitive play**

##### **Motivation:**

The user wants more challenging and competitive golf experiences.

##### **Steps:**

1. Open Events
2. Apply advanced or competitive filter
3. Browse available events
4. Select event
5. Review requirements and join

**Task 23: Join a group based on preferences****Motivation:**

The user wants to connect with veterans who match their interests and experience level.

**Steps:**

1. Open Groups
2. Apply filters such as branch or skill level
3. Browse group results
4. Select a group
5. Request to join

**Task 24: Track participation and activity****Motivation:**

The user wants to monitor involvement and engagement over time.

**Steps:**

1. Open My Events
2. Review past and upcoming events
3. Check participation history
4. Use information to plan future activity