

Storyboard 2: Last Minute Pickup Change for 2 Kids

Persona: Daniel Turner,
Dad of 2

Frame 1: Pickup Plans Change

Daniel is at work when he realizes he has a meeting that will prevent him from picking up his children as planned. He needs to update the pickup arrangement so his mother can pick them up instead. He wants to make sure the school has the correct information before dismissal.

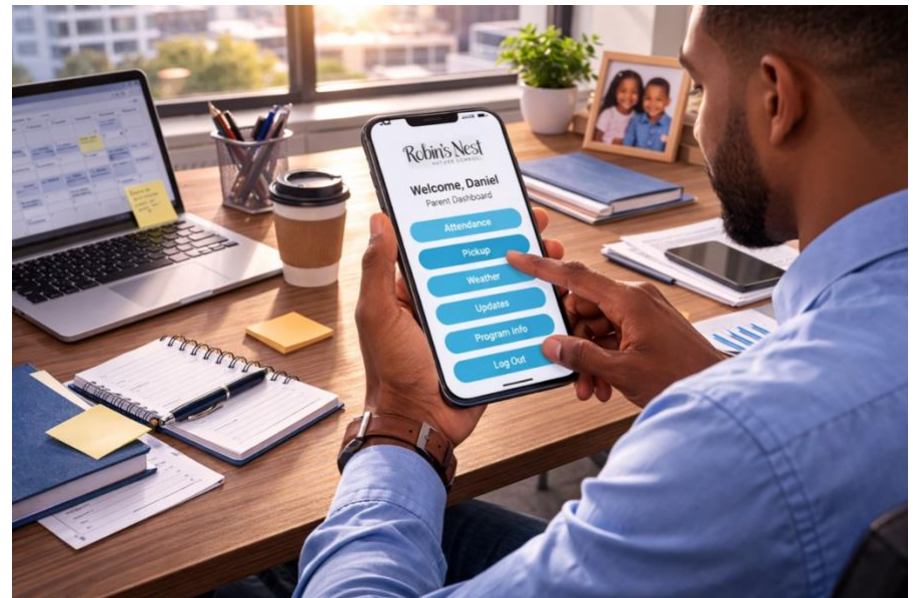
Emotion: Anxious



Frame 2: Opens App

During a break, Daniel opens the Robin's Nest Parent App on his phone and goes to the home screen. He selects the Pickup option so he can make the change immediately instead of calling the school or sending multiple messages.

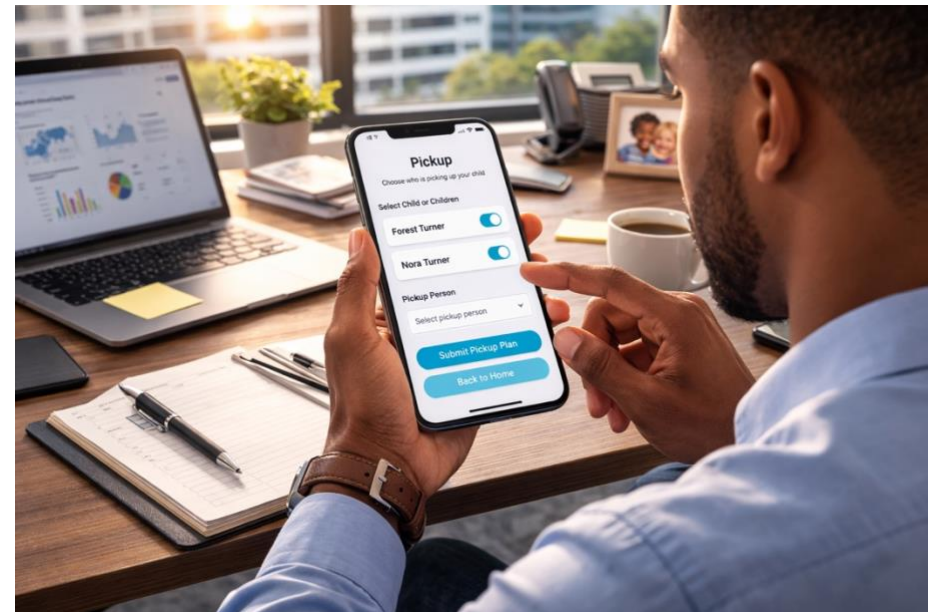
Emotion: Focused



Frame 3: Updating Pickup for Both Kids

On the Pickup screen, Daniel sees both children listed and selects them using the child toggles. He enters his mother's name, relationship, and pickup details so the school will know exactly who is authorized to pick up the children. The app allows him to update both children in one place, making the process faster and more efficient.

Emotion: Encouraged



Frame 4: Pickup Change Confirmation

Daniel submits the pickup update and checks to make sure it was saved correctly for both children. The app displays a clear confirmation message showing that the change was successfully submitted.

Emotion: Reassured



Frame 5: A Work Meeting with Peace of Mind

Daniel joins his meeting knowing the school has the correct pickup information for both children. He no longer has to worry about whether the change was communicated in time, and the app helps him manage a last-minute situation quickly and clearly.

Emotion: At ease

