

Design Document – Storyboards

Scenario 1: Lisa's Search for Food Assistance

Lisa has recently lost her job and is running low on groceries for herself and her young child. Her objective in using the Community Resource Finder App is to locate a **food bank nearby that's open today and accepts families**.

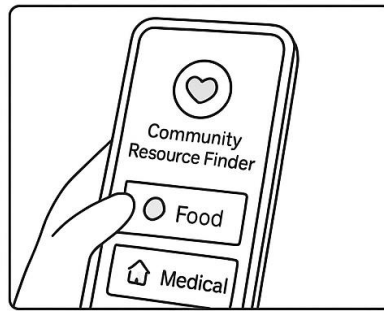
Lisa opens the app and enables **geolocation** so she can see resources near her current location. The home screen shows several categories — Food, Shelter, Medical, and More — so she taps on **“Food Assistance.”** A list of nearby food banks appears, and she uses the **filter option** to select “Family Services” and “Open Now.”

She finds a food bank located just 1.2 miles away that's open until 6:00 PM. She taps the listing to view details such as operating hours, address, and eligibility requirements. Using the **directions button**, she opens her map and walks to the food bank.

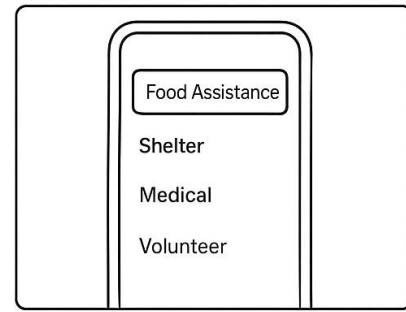
Without the Community Resource Finder App, Lisa would have had to call multiple places or rely on outdated information online. With the app, she saves time, avoids stress, and ensures that her family has food that day.



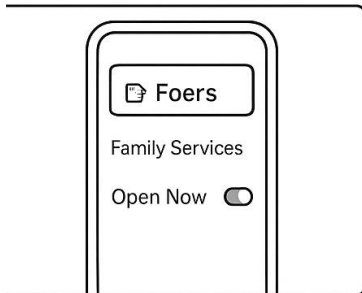
Lisa searches for food assistance for her family



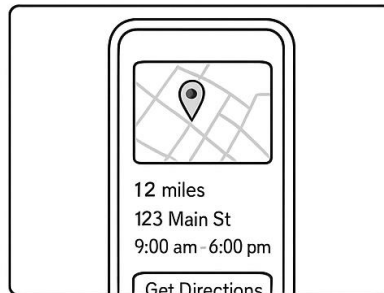
She opens the Community Resource Finder app



She taps on 'Food Assistance'



She uses filters to find a food bank open now



She finds a nearby food bank that's open and taps for directions



Lisa finds food assistance and walks to the location

Scenario 2: Marcus's Volunteer Planning

Marcus, a 24-year-old college student studying social work, is looking for volunteer opportunities that align with his class requirements. His objective in using the app is to find **a local shelter where he can volunteer on weekends.**

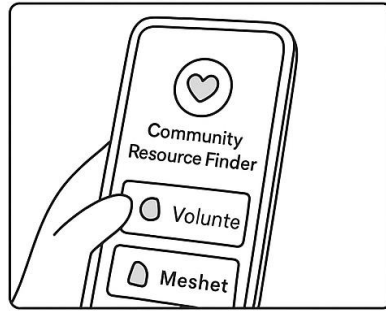
Marcus opens the Community Resource Finder App and selects the **"Volunteer"** tab from the main menu. He uses the built-in **calendar filter** to view organizations needing help on Saturdays. He scrolls through listings and finds a **community kitchen** nearby that offers flexible morning shifts.

He taps "Sign Up" and uses the in-app contact button to message the coordinator directly. The coordinator confirms his shift, and Marcus saves the event to his calendar. The app automatically sends him a **reminder notification** two days before his scheduled time.

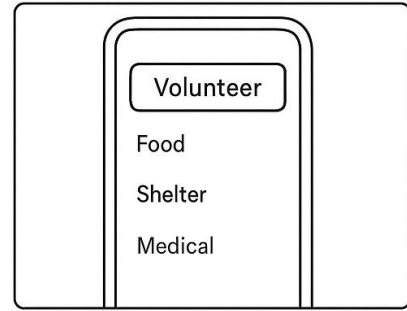
Without the Community Resource Finder App, Marcus would have had to manually search multiple websites or call around to find opportunities. With the app, he can quickly commit to volunteering, stay organized, and focus on giving back to his community.



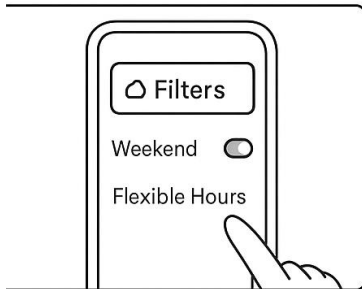
Marcus looks for volunteer opportunities



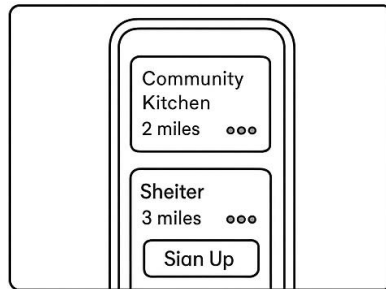
He opens the Community Resource Finder app



He taps on 'Volunteer'



He applies filters for weekend and flexible hours



He finds a community kitchen nearby



Marcus volunteers and checks off his hours

Scenario 3: Ray's Search for a Warm Shelter

Ray, a 58-year-old veteran experiencing homelessness, is looking for a **shelter to stay in for the night** as the temperature drops. His objective is to find an available bed as soon as possible without having to travel far.

Ray opens the Community Resource Finder App on his phone and selects the **"Shelter"** category. He allows **location access** so the app can show the closest shelters. He filters the results for **"Men's Shelters"** and **"Available Beds."** The app shows three options nearby, with one indicating open capacity.

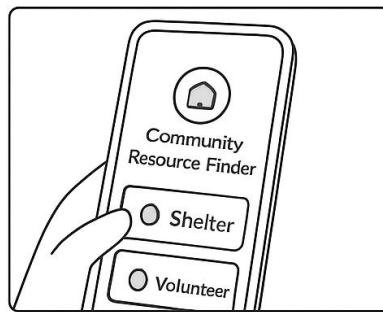
Ray taps the shelter listing to view details such as **check-in time**, **contact info**, and **bus routes**. He uses the in-app **map view** to navigate there on foot. Upon arrival, he shows the staff the address from the app to confirm he's in the right place.

Without the Community Resource Finder App, Ray might have spent hours walking between shelters only to find them full. With the app, he saves time, energy, and ensures he can rest safely indoors for the night.

Would you like me to format these into **storyboard scripts** next (e.g., describing what each storyboard frame would visually depict — like “Frame 1: Lisa opens app,” “Frame 2: She taps Food Assistance,” etc.)? That’s usually the next step before creating the visual panels.



Sarah looks for a shelter



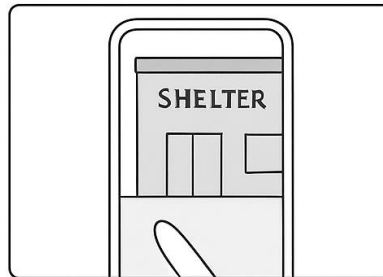
She opens the Community Resource Finder app



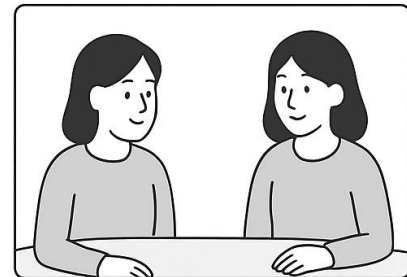
She applies filters for open now and wheelchair



She finds a local shelter and gets directions



She arrives at the shelter



She gets assistance at the shelter